



Twickets x End of the Road Festival 2023 FAQ

Twickets is the only official reseller for End of the Road Festival 2023 and has worked closely with End of the Road and TicketSellers to ensure customers can buy and sell tickets safely.

If you still need help and the info can't be found in this document, please feel free to send your questions to <http://support.twickets.live> and Twickets support staff will help troubleshoot.

How do I list my End of the Road tickets for sale on Twickets?

We have worked closely with Twickets and TicketSellers to enable you to list your End of the Road tickets on Twickets. Buyers will receive new tickets and barcodes in their own name and all tickets sold on the TicketSellers platform are invalidated.

Step 1: Head to your [TicketSellers customer account](#)

Step 2: Click on the 'Find out how to sell your tickets on Twickets' link (example below)

My account

Hello [REDACTED],

Sell Your Tickets on Twickets

You have tickets for End of The Road Festival 2023 that are eligible for resale.

[Find out how to sell your tickets on Twickets](#)

Step 3: On the next page, click on the 'Sell on Twicket's button (circled in red)

Resaleable ticket orders for Twickets

Sell tickets on Twickets

If you would like to sell your tickets for this order on Twickets, please click "Sell on Twickets" button below.
A link will then display that you can use to take you through to the Twickets site and start selling!

Order ID [53676316](#) Event: End of The Road Festival 2023 (31/08/2023)

Tier 4 Parking

[Sell on Twickets](#)

For any questions, please email info@theticketsellers.co.uk

Step 4: On the next page, you should be automatically redirected to Twickets after 4 seconds. If you are not, please click 'Complete Process' to go through and list your tickets

[My account](#) >> Ticket resale

Resaleable ticket orders for Twickets

One more step...

To complete the listing process click on the button below or you will be automatically redirected in **4** seconds

Complete Process

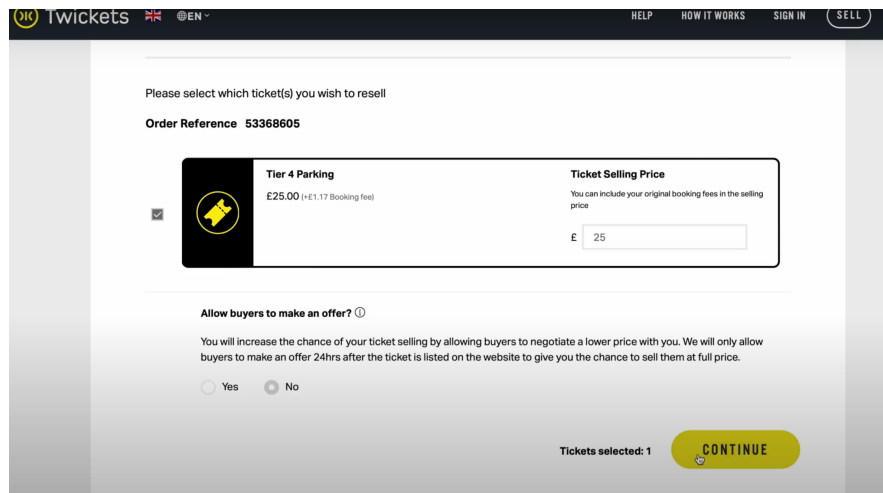
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Tier 4 Parking

Step 5: The page then redirects to Twickets, where you can select the ticket(s) you would like to list or resale and then choose if you wish to 'allow buyers to make an offer'



The screenshot shows the Twickets website interface. At the top, there is a navigation bar with the Twickets logo, a language selector (EN), and links for HELP, HOW IT WORKS, SIGN IN, and SELL. The main content area is titled "Please select which ticket(s) you wish to resell" and displays an "Order Reference 53368605". A ticket selection card is shown for "Tier 4 Parking" with a price of "£25.00 (+£1.17 Booking fee)". To the right of the card, there is a "Ticket Selling Price" section with a text input field containing "25". Below the card, there is a section titled "Allow buyers to make an offer?" with a brief explanation and two radio buttons for "Yes" and "No". At the bottom right, it shows "Tickets selected: 1" and a yellow "CONTINUE" button.

Step 6: Follow the steps on the next page to register an account with Twickets and then you'll reach the final step that puts your tickets up for resale. You will receive an email once your tickets have been listed. Please note - your tickets will not be cancelled on TicketSellers until the ones listed on Twickets have been purchased by another buyer.

Important

- Once they are sold, your original tickets will be cancelled automatically within TicketSellers and you will no longer be able to use these
- If you are a customer who has purchased resold tickets, you will receive new tickets from Twickets on or after 18th August @ 11am
- We recommend that you log in and download your tickets in advance in case your phone is out of service when you arrive at the event

Deadline

The Twickets platform will close resales for End of The Road tickets on Wednesday 30th August at 17:00.